

Technical Session by AWWAIndia at 49th IWWA Convention, Nagpur

AWWAIndia organised a special technical session at the 49th Annual Convention of the Indian Water Works Association, held in Nagpur from 19th to 21st January, 2017. With the theme as 'Smart Water Management' the convention focused on topics like wastewater treatment, water reclamation and reuse, water & health and Improved sanitation options among others.

David LaFrance, CEO - AWWA, introduced the session on Effective Utility Management early on day two of the convention which took place at Visvesvarya National Institute of Technology, Nagpur. Jeanne Bennett – Bailey, President – AWWA, and spoke on the importance of 'Customer Satisfaction and Community Sustainability' and Uma Vempati, Director-at-Large at AWWA, shared his views on how important 'Product Quality and Enterprise Resiliency' is in the water sector.

Nilaksh Kothari - General Manager, Maniowoc Utilities and Past President AWWA shared insights on 'Employee/ Leadership Development and Infrastructure Strategy/ Performance'. The session was concluded by a wrap-up discussion by David LaFrance following which he also answered questions from the enthusiastic audience.

Check out exclusive pics from the event [here](#).



From left - Uma Vempati – Director-at-Large at AWWA, David LaFrance - CEO, AWWA, Jeanne Bennett-Bailey - President, AWWA, Nilaksh Kothari - General Manager, Maniowoc Utilities and Past President AWWA



Nilaksh Kothari - General Manager, Maniowoc Utilities and Past President AWWA speaking on Employee/ Leadership Development and Infrastructure Strategy/ Performance